



LIFELINE PILOTS
the shortest distance between home and hope



Free Air Transportation for Medical Care - FAQ

Do YOUR patients need to travel a long distance for medical care? Are they in need of treatment at a clinic far from home?

We can help! LifeLine Pilots facilitates **FREE** air transportation, for patients in need, to the medical care they deserve. There is no limit to the number of times a passenger can fly with LifeLine Pilots.

We provide flights within 10 states in Midwest and partner with similar organizations for passengers flying outside of our region. Since 1981, LifeLine Pilots' volunteers have flown 6.1 million miles and over 9,000 flights!



How does a passenger qualify for a flight?

Flights are for anyone in need. This may be a financial or health-related need. Our Mission Coordinator is available to help you determine if your patient would qualify.

Who flies the flights?

Our volunteers are general aviation pilots who own their own plane or have access to a plane. They have strict experience requirements to fly for LifeLine Pilots and we have a 100% safety record. We have more than 250 volunteers, located throughout our region, who are passionate about helping others. Our volunteer pilots donate their time, their aircraft, and their fuel to fly. It is our role to coordinate the flight and link the passenger with the pilot(s).

Can the passenger take a caregiver/companion?

Yes, adults may take one caregiver/companion to travel with them. Children (18 and under) may take both parents or two caregivers/companions.

What are the physical/medical requirements for flying with LifeLine Pilots?

All passengers must be ambulatory and able to step up on a 12" - 18" step, onto the wing of a plane, and sit upright for the duration of the flights. Our physician's release must be completed by the patient's doctor prior to the flight being scheduled.

Can medical equipment be taken on the plane?

Yes, small portable medical equipment may be taken. FAA approved, portable oxygen may also be taken on the aircraft. Please contact the Mission Coordinator for further restrictions before the flight.

How can I help a patient apply for a flight?

Contact our Mission Coordinator to verify that your patient qualifies, then they can complete our online application form. For answers to any other questions you may have, contact our Mission Coordinator either by email at missions@lifelinepilots.org or by calling 800-822-7972.

LifeLinePilots.org

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